

Transforming Care Book Seminar: Unpaid Work in Nursing Homes – Flexible Boundaries

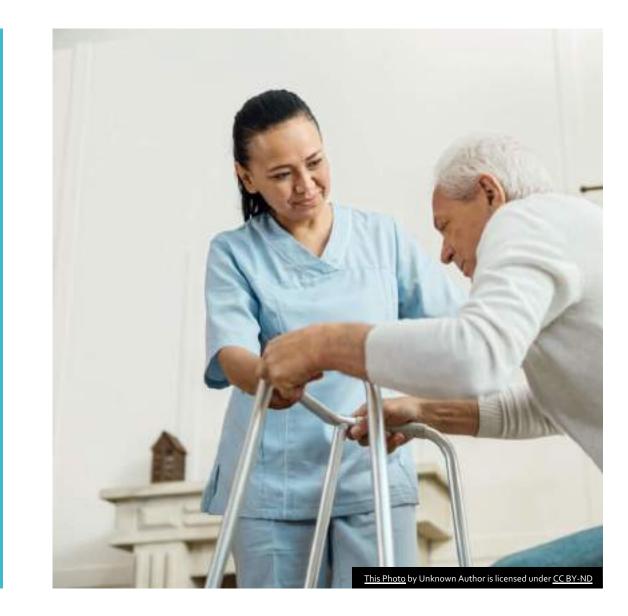
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#### BODY-WORK-THAT-ISN'T: NEGOTIATING RESIDENT AUTONOMY IN SELF-CARE

When workers do body work, it is paid work.

When residents care for their own bodies in the nursing home, it is "unpaid work."

But this self-care requires support. This is body-work-that-isn't.



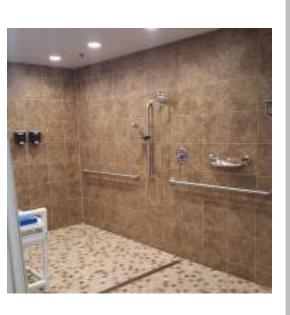
Joe Gets Dressed in an Ontario Non-profit Nursing Home



# Anna's Showers in a Swedish Nursing Home



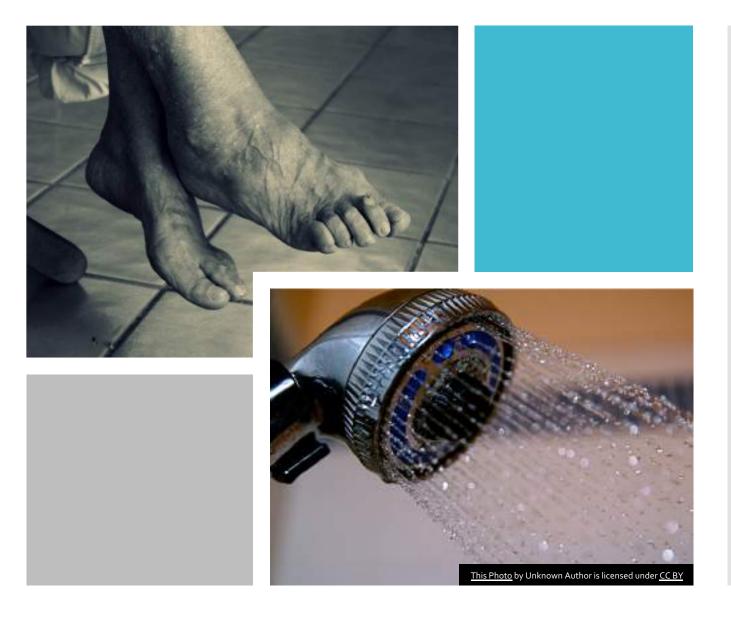




# Lessons for Nursing Home Futures

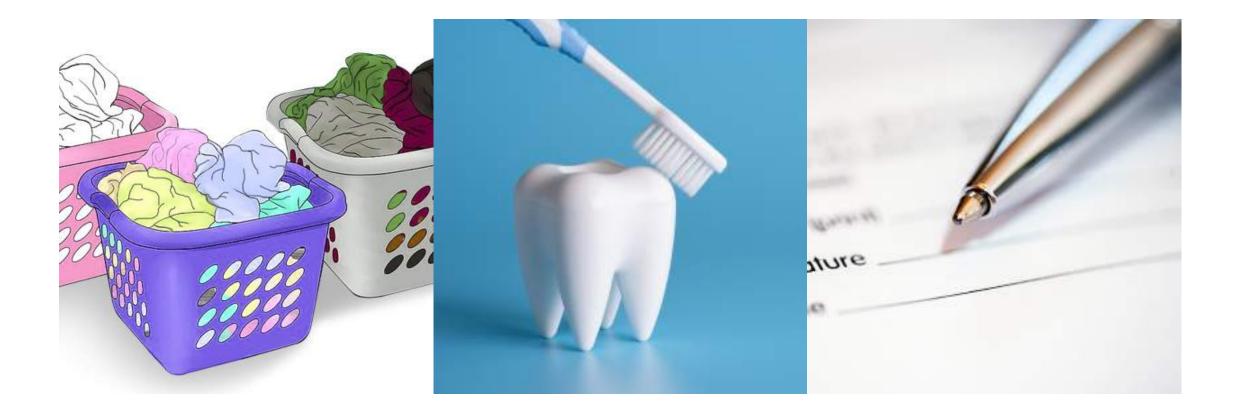
1. Consider both paid and unpaid work, attending to the relationship between them.

2. Stable, assigned teams, direct care staff skills beyond task competencies, time to care and problem-solve, supported by work organization, job descriptions, and legislation, are ways forward to support care and resident autonomy.



# **FAMILY WORKERS**

How do the conditions of work for families impact the quality and nature of the care they provide?



### Types of unpaid work by family workers in Ontario, Canada

The ways that family workers are discussed in organisational policies, procedures, and processes **do not reflect their contributions**.



# Norwegian & Swedish contexts

Recognizing and supporting family workers involvement ultimately also helps support staff and their conditions of work, and residents and their conditions of care